



## Questions to Ask when Touring an Assisted Living Facility

### Ask the facility representative:

What is your ratio of caregivers to residents on each shift?

### The Answer at Autumn Oaks is:

1 caregiver for every 10 residents on days  
1 caregiver for every 10 residents on evenings  
1 caregiver for every 15 residents on nights

Is there a nurse on staff full time? If not how many hours per week are they in the facility?

Autumn Oaks is staffed with a full time nurse and has on call coverage 24/7.

Exactly what is included in the monthly fee? Ask for a list of everything that is NOT included. Is there an additional charge for any meals, personal care, medication management, laundry service, housekeeping, snacks, or activities?

At Autumn Oaks, all of these items and services are included in the monthly fee. There is a small charge for personal care products unless the family chooses to bring them in.

Is there a full time activities coordinator? If not how often are activities offered?

Autumn Oaks employs a full time degreed activities director and group as well as individual activities are on going Monday through Friday. Weekends include movie matinees as well as sporting event parties conducted by the staff.

Make an unannounced visit. What you see is what you get if they do not know you are coming.

Stop by Autumn Oaks anytime and if you like, join us for lunch. If you prefer a scheduled visit, we will make ourselves available any time including weekends and evenings.

Do you have a full time cook? Is food prepared from scratch or is it heat and serve?

Autumn Oaks has a full time cook and all of our meals are made from scratch just like home. Menu choices are available for residents as we learn their likes and dislikes. We have an 8 week menu rotation, except for birthdays when the honored guest selects their favorite food!

What happens to the residents in the event of a power outage?

Autumn Oaks has 100% stand by natural gas power generation that starts within seconds if the power should fail. If you get cold at home come and join us!

Who owns your facility? Are the owners ever on the premises? Do they know the residents personally?

Al and Ann Oak own Autumn Oaks and they are very much involved in the day to day operations. They take an active role in the lives of the residents, families and staff. It is not unusual to see them visiting with the residents on weekends and evenings.